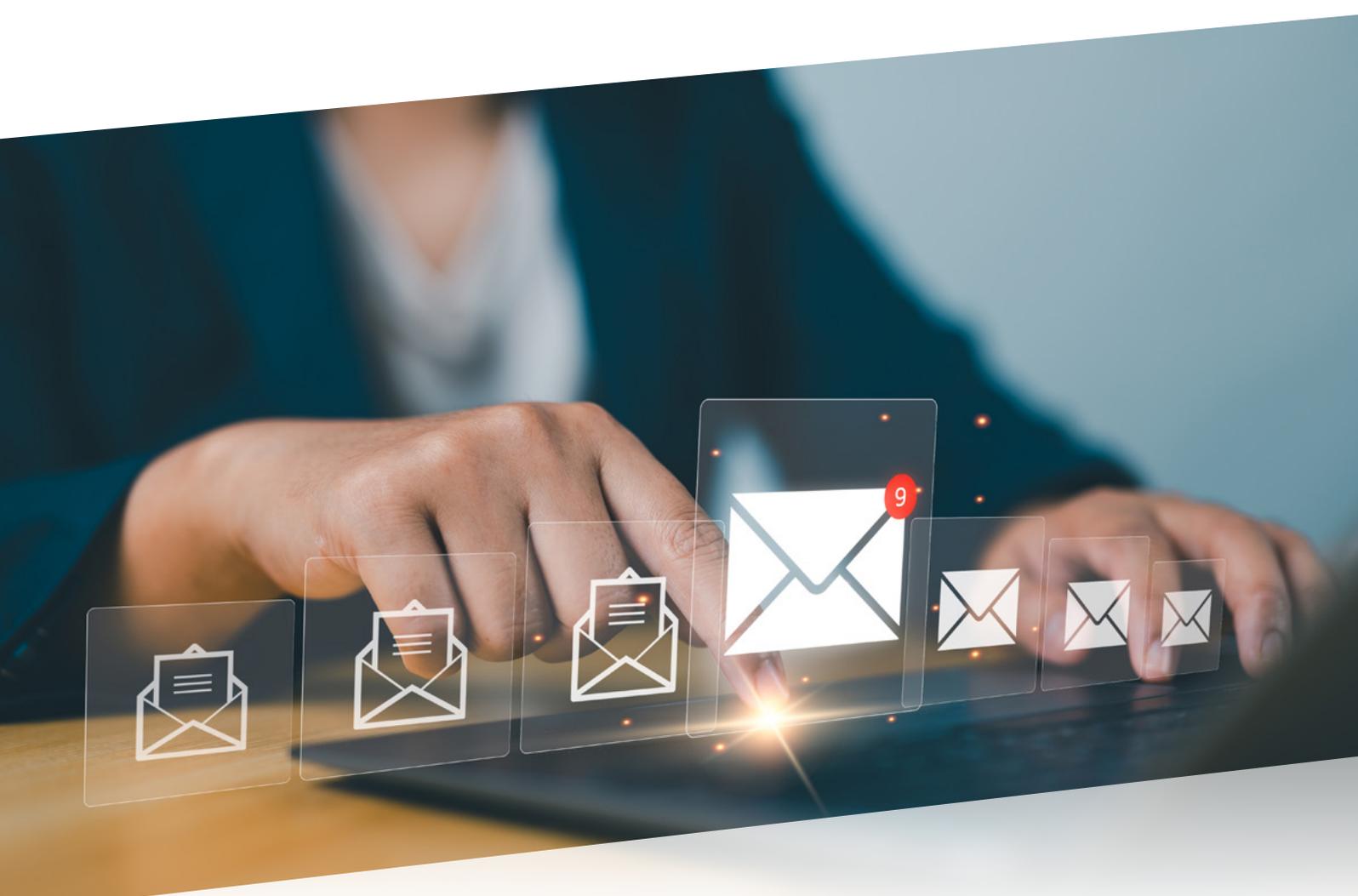


AMS^{E-Mail}, AMS^{PDF} and AMS^{MSG}

Internal and External Communication Including Directly Sending Documents from AMS

With the additional functions AMS messaging system, e-mail and PDF conversion, you can optimize your communication processes and increase the efficiency of your company. Whether AMS internal messages to employees with priority and required read confirmation, the convenient sending of e-mails including documents

in your corporate design or automatically converting documents to PDFs for the perfect e-mail attachment – discover how AMS can work with modern communication and intelligent document processing to make your processes faster, clearer, and simpler.



Your Benefits

Time Savings

Send messages, e-mails, and documents directly from the software – no workarounds necessary

Documents in Your Corporate Design

Documents are automatically converted and provided as attachments.

Seamless Internal Communication

Send fast and trackable messages to employees directly in AMS

Greater Process Reliability

Fewer sources of error through centralized communication

An Overview of the Functions of AMS^{E-Mail}

General Information

For external communication, AMS^{E-Mail} provides automated e-mail notifications. As soon as a document has been entered and saved in AMS, the dispatch process is automatically initiated.

The automated e-mails can be created for the following document types:

- Dunning Notes
- Order confirmations
- Test certificates
- Invoices
- Credit Notes
- Treatment processes
- Quotations
- Delivery notes

One or more documents can be selected and stored as permanent documents. You can define a separate target person or e-mail address for each customer and per document type.

Contact Person Groups

In the AMS administration, contact groups can be created for sending e-mails. This allows several e-mails with the same content to be sent to multiple recipients without any additional effort. A maximum of 100 identical e-mails can be sent at the same time per sending process. If there are more than ten recipients or recipients from outside the company, a security prompt indicates that the addresses should be placed in the BCC for anonymization if necessary.

Notification of Goods Delivery

When jobs are delivered, an e-mail can be automatically sent to the appropriate contact person. The notification will immediately be sent as soon as a delivery list or transport manifest is created with the customer job.

Automatic Document Dispatch at Fixed Times

E-mails are collected in AMS and automatically sent at specified times. The e-mail dispatch times and dispatch intervals can be individually configured. Delayed dispatch for job confirmations can also be configured.

An Overview of the Functions of AMS^{PDF}

General Information

This optional additional function enables the automatic conversion of documents (e.g. order confirmations, delivery notes, etc.) into PDF format at the time when the e-mail is created. This ensures a custom and uniform dispatch via e-mail.

Display via Internal Browser

Displaying created and received PDF documents is automatically carried out via an AMS internal browser.

Individual Designs can be Created

Both corporate design specifications and individual layout requirements can be considered for the configuration of the PDF design to ensure a professional and uniform external presentation.

Compilation of Documents as a PDF

When creating invoices in AMS, various PDF documents (e.g. invoice, payment slip, etc.) can be merged into a single PDF document. The e-mail for an invoice then only contains a PDF file as an attachment.

An Overview of the Functions of AMS^{MSG}

General Information

The AMS messaging system AMS^{MSG} supports clear internal communication and enables smooth, cross-departmental coordination. Messages, including related documents, can be manually sent to anyone in the company.

Priority Messages can be Configured

Priority messages can be sent as priority messages. They require active and read confirmation by the recipient before work can be continued in AMS or other programs.

Permanent Storage

All messages sent are automatically logged, backed up, and archived.

Use in the Maintenance Book (Optional)

The maintenance book can be connected to the message system. As a result, notifications of upcoming maintenance book tasks are automatically sent to the responsible employees.

Event Notifications

The feature allows you to create automatic direct or cyclical event notifications.

Direct notifications can be sent to designated employees, for example, for the following events:

- Changes to job items and sequences
- Quotations created
- Load or load work process canceled
- Blocking job items
- Automatic delivery note generation
- Delivery date not met
- Deactivated customer
- Fully automatic invoicing
- Automatic financial management export
- Delayed document dispatch

Cyclic notifications can be, for example, created for the following events:

- Expired sequences
- Sequences created / edited / resubmitted
- Quotation resubmitted / Expired quotation
- First job for a quotation
- Job not collected / Job not completed
- Expiring deadlines
- Loads over/under booked
- Expired prices / expiring AMS licenses
- First job from the customer
- Minimum sales not reached
- Job not loaded
- Credit note has been created
- Missing order confirmations/order confirmation not sent
- Order confirmations not sent
- Goods receipts that have not been accepted (4 days)
- Non-imported orders
- Mail events

Required Licenses:

AMS^{E-Mail}

AMS^{PDF}

AMS^{MSG}

Recommended AMS Extensions:

AMS^{MB} Maintenance Book

AMS^{mMB} Mobile Maintenance Book

AMS^{mDIS} Mobile Dispatch

AMS-Fully Automatic Billing Run

TTC Informatik GmbH is a software and service system house specializing in heat treatment plants.

The international customer base includes contract and industrial hardening companies as well as companies in surface treatment and related industries.



Call us at:
+49 (0)2302 17 89 280

Products and Services:

AMS (Order Management System)

development and distribution of the special software for production, process and runtime optimization

Individual Programming

tailor-made solutions for your specific requirements

Customer Service and User Support

always there for you when you need help

Analysis and Consultation

on issues relating to material and document flow

Update and System Maintenance

to keep your systems running smoothly

User Training

tailored to your needs



TTC Informatik GmbH
Stockumer Straße 28
D-58453 Witten
Tel. +49 (0)2302/1789280
E-Mail info@ttc-informatik.de
www.ttc-informatik.de