

AMS^{Q&A} Questionnaire

Secure processes, evaluate feasibility, support workflows

The AMS^{Q&A} questionnaires are the ideal support for securing your work processes - from receiving the job up to heat treatment or maintenance. By using individually creatable questions and answer options, you can support your employees with the correct execution of work steps

and ensure the feasibility of the accepted jobs. The questionnaires help you to avoid cost-intensive returns and you receive thorough supporting documentation for the quality management.

"The AMS questionnaires ensure the planned work steps as audit-proof process support."

— Oliver Lingnau, Quality Management, UHG Universalhärtere GmbH



Was the complete emptying of the containers checked?

☐ Yes

☐ No

☐ _____

Was the position and location of the thermometer checked?

☐ Yes

☐ No

☐ _____

Were provided samples included?

☐ Yes

☐ No

☐ _____

Should the devices be free of contaminants?

☐ Yes

☐ No

☐ _____

Your Advantages

Secure Workflow

Support employees with the concrete execution of work steps

Analyze Feasibility

Mutual test avoids unsuitable jobs

Optimize Workflows

Secured work instructions allow for more effective processes

Avoid Complaints

Preemptive checks prevents future customer complaints

Optimal Quality Management

Fulfill requirements from QM systems and secure documentation

An Overview of the Functions of AMS^{Q&A} Questionnaires

Usage of the Questionnaires in the Following AMS Modules:

- AMS Jobs
- AMS Quotations
- AMS Charging
- AMS^{mPDC} mobile Production Data Capture including mobile Charging
- AMS^{WB} Maintenance Book
- AMS^{mWB} mobile Maintenance Book

Integration of the Questionnaires in the Following AMS Functions:

- Quotation items (e.g. as feasibility analyses)
- Work instructions in the work plan for individual job items
- Initial sample tests
- Maintenance book tasks
- Work instruction for individual steps during charging (work processes and treatments)

Questionnaires are Relevant for the Following User Groups:

- System administrators/managers
- Distribution
- Work preparation
- Production
- Department leader
- Maintenance personnel

Save for Later Documentation

The answered questionnaires are stored in AMS and can be retrieved at any time. They are thus available to the quality management, e.g., in audits as proof.

Questions and Answer Options Individually Creatable via the AMS Module Administration

The questions are filled with the available answer options. They can be compiled according to any combination by those responsible for the process. Users are then prompted to answer questions in a specific manner when executing the affected work steps.

The following options are available:

- Questions incl. internal comments
- Answer obligation
- Yes/No Answers
- Specified answers
- Free text entries
- Multiple or simple selection
- Checklist functions for load check
- Input numerical values
- Mandatory image documentation
- List of permissible factory medium

Different Actions Occur by Answering the Questions

- Possible follow-up question and further processing in the case of an appropriate answer
- Messaging up to 4 employees via AMS message or e-mail in the case of a positive/negative response
- Blockage of the job item in the charging
- Ending the processing in case of an incorrect answer
- Tooltip (Note)

Apply Feasibility Analyses

Connection of any number of feasibility analyses in the AMS module Quotations.

Required Licences:

AMS^{Q&A} Questionnaire

Recommended Additional AMS Licences:

AMS^{MB} Maintenance Book

AMS^{mMB} mobile Maintenance Book

AMS^{mPDC} mobile Production Data Capture including mobile Charging



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